



Capsa Healthcare Ranked #1 In Client Satisfaction for Hospital Computing Workstations, 2020 Black Book Survey

Portland, OR (June 23, 2020) – Capsa Healthcare announces it has been named the top provider in client satisfaction for computing workstations by health IT market research organization Black Book. The recognition is in-step with Capsa's ongoing focus to provide world-class technology, tools and support for clinicians on the front lines of healthcare today.

"This is an honor to be recognized for what we do best," says Craig Rydingsward, Capsa Healthcare's Acute Care Vice President. "Capsa stakes its reputation on creating solutions to help our customers deliver excellence, every day. As we collectively battle the COVID-19 pandemic, that is an even bigger consideration. Now more than ever our top priority is helping clinicians safely, effectively, and efficiently care for their patients by responding to their evolving needs."

Capsa Healthcare provides an extensive portfolio of mobile computing workstations, wall mount solutions, and medical carts for use in hospitals and other care settings. Designed to be ergonomic, lightweight and customizable, Capsa products help hospital nursing and IT professionals enhance patient care, safety, and workflow. Our highly respected products lines include the M38e, the most proven point-of-care computing cart produced; CareLink nurse workstations with onboard communications, steering assistance, and N-Sight intelligent platform for proactive cart fleet management; and SlimCart documentation carts for simple workstation needs.

Black Book Market Research is the premier provider of competitive intelligence, market research, opinion mining, sentiment analysis, services evaluation and strategic consulting services. In Black Book's annual Clinical IT Support Products survey (conducted Q4 2019 to Q1 2020), the firm surveyed 2,448 EHR and healthcare IT professionals. Over 35% percent of major U.S. health systems and affiliated hospitals were represented in the 2020 survey. The company measures customer satisfaction across 18 electronic health records-focused performance indicators such as strategic alignment of client goals, innovation, training, ethics, breadth of offerings, integration, pricing, and cybersecurity to name a few. The survey methodology and full listing of rankings can be found at www.blackbookmarketresearch.com.

**About Capsa Healthcare**

Capsa Healthcare is a worldwide leader in developing and delivering innovative healthcare solutions for a wide spectrum of care providers. With 50+ years of experience, Capsa Healthcare offers a unique ability to meet the demands of diverse healthcare environments and offers a broad range of products including mobile computing solutions, medication carts, medical carts, and pharmacy automation solutions. Headquartered in Portland, OR, Capsa Healthcare has over 400 employees with management, sales, and production offices throughout the world. To learn more, visit www.capsahealthcare.com or call 800-437-6633.

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